

City of Grand Mound
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Grand Mound, IA 52751
1-563-847-2190 (Phone & Fax)
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www.cityofgrandmound.org

WELCOME TO GRAND MOUND!!!



This letter is to welcome you to town, and to provide you with a few important details regarding your utility service with the City. Please contact the City Clerk with any questions or concerns you may have.

- Garbage
 - Picked up each TUESDAY beginning at 7:00 a.m. Garbage must be placed in the City provided trash containers. *Please be sure the prior property owner left the blue trash bin for you to use. If it is missing, you will need to purchase a new one for \$65-\$70.00 depending on the size you'd like. The available sizes are 65 gallons, or 95 gallons.
 - Cost -\$13.00/month
 - Bulk item disposal: dumpsters available to rent from the City. Dumpsters hold two yards. No paint, electronics, appliances, or hazardous waste (oil, etc) can be placed in the dumpster.
 - Dumpsters are \$15.00 each Tuesday that you have one, whether the dumpster is full or not. To order a dumpster please call City Hall at 563-847-2190.
- Recycling
 - Recycling is picked up each Wednesday, beginning at 7:00 a.m. The City has provided each property with a black recycling cart. *Please be sure the prior property owner left the black bin for you to use. If it is missing, you will need to purchase a new one for \$70.00.
 - Cost- Free service.
- Water/Sewer
 - Utility bills are mailed out by the 5th of each month. Water meters are read the last week of each month.
 - Cost- \$13.03 minimum charge for Water, plus \$0.42 per 100 gallons consumed (raised by 2% each July 1st)
 - Cost- \$12.53 minimum charge for Sewer, plus \$0.32 per 100 gallons consumed (raised by 2% each July 1st)
 - For example: If you consumed 4,000 gallons of water in a billing cycle; your Utility Bill may show \$27.30 for water charges; and \$23.60 for sewer charges. Your sewer bill is based off of your water consumed.
- Storm Sewer
 - Storm sewer is billed to each property at a rate of \$4.50 per month.
- Compost: Compost is picked up on Mondays beginning at 7:00 a.m. Please review the City's compost policy to ensure the items placed for pick up comply. This is available at www.cityofgrandmound.org . Compost pick up is free. Citizens are also welcome to drop their own compost off at the Compost pile located South West of the Sewer Lagoons, South of town.

- Payments
 - You may make a payment by cash, check, money order, or credit card. Payments are accepted at City Hall; or you may leave a payment in the drop box; located to the left of the front door at City Hall.
 - If you want to make a payment with a credit card; you may do so by calling Govpaynet at 1-888-604-7888 and giving them your account # and the PLC Code of A00009. You may also pay online at www.govpaynow.com *There is a fee for using a credit card*
 - You may sign up for free ach autopay of your utility bill by completing an ACH form found on the City Website under forms, or you can contact the City Clerk to obtain a form.
- Late Payments
 - Bills are due by the 20th of the Month. If the payment is not received BY the 20th; a \$5.00 late fee is assessed. Payments not received BEFORE 7:30 a.m. on the 1st of the month; are assessed a \$30.00 administrative disconnect fee; and will be added to the disconnect service list. Once an account is disconnected; there is a \$30.00 re-connect fee required, in addition to any other fees and the balance in full required to be paid up front before service can be restored during posted office hours.
- Pet Tags
 - If you own a dog or cat over 6 months of age; you are required to obtain a pet license at City Hall. Please bring proof of rabies. The fee to purchase the tag is \$5.00 for spayed/neutered pets (required to bring proof of being spayed/neutered from your vet to pay the discounted price); or \$15.00 for non-spayed/neutered pets. The pet license is valid through October 1st of the year following the date of purchase.
- Military Veteran
 - As of, 06/13/2016; a Veteran's who purchase a home in the City of Grand Mound is eligible for a \$500.00 Utility Bill credit; by providing a DD214 to the City Clerk; along with proof of home ownership. This is provided through the Home Base Iowa Program as a way to thank our Military Veteran's.
- CITY NOTIFICATION SYSTEM: CALL FIRE
 - If you'd like to sign up for the free phone tree service from Call Fire for notifications from the City for things such as, boil orders, disconnect notices, etc. please complete, sign, and return the Call Fire Enrollment form on the City Website. It is highly recommended each property owner sign up for this free service to be notified for an emergency such as a boil order.

Again, thank you for choosing the City of Grand Mound as your home. There are several clubs, and organizations available to participate in within your community. You can find further details on the City along with the City Code, and the Council Member & Mayor contact information at www.cityofgrandmound.org .